



## Jonnie M. Munn

Cell: 205-288-5659  
Office: 205-987-4800  
Toll Free: 800-239-2774  
jmunncsssi.net  
jmunneisi.info  
www.cssi.net  
www.eisi.info

**CSSi**  
INVESTIGATIONS  
& SURVEILLANCE

**EISi**  
PRE-EMPLOYMENT  
BACKGROUND CHECKS

Jonnie M. Munn is the owner and President of Corporate Special Services, Inc. (**CSSi**) and Employment Information Services, Inc. (**EISi**). These companies perform investigations for businesses, insurance companies and defense attorneys. **CSSi** is a “special investigations” company that handles claim related investigations, while **EISi** is an “FCRA” compliant “consumer reporting agency” handling pre-employment and tenancy screening background checks. **CSSi** was founded in 1980. **EISi** was founded in 2004.

As a licensed Private Investigator, Jonnie joined the Alabama Private Investigators Association (APIA) in 2014. He currently serves on the Board of Directors as a Trustee having served as President for two terms (2018-2021). The APIA serves the industry by providing education and training to Investigators, and by working (lobbying) to improve the licensing requirements and other regulatory matters governing the industry. Please follow the APIA at [www.apianow.org](http://www.apianow.org).

Jonnie is a graduate of the University of Alabama, earning a BS degree in Psychology. Special education and training include certified seminars sponsored by the Alabama Fire College, the Georgia Fire Academy, the Tennessee State Fire Marshall’s office, the National Society of Professional Insurance Investigators (NSPII), and many seminars by various claim organizations such as the Alabama Workers’ Compensation Organization (AWCO).

Positions held during his career include Field Investigator, Claim Supervisor, Branch Office Manager, and District Arson Investigator in Birmingham, AL, Atlanta, GA, Huntsville, AL, and Birmingham, AL, respectively. Mr. Munn founded **CSSi** in 1980 and has served the insurance claim industry since.

As owner and President of **EISi** (Employment Information Services, Inc.) Mr. Munn oversees the company operation, which is managed by Information Specialist, Ms. Heather Thompson.

Jonnie has been a speaker at the APIA Annual Educational Conference lecturing on “Background Checks, the Fundamental First Step in Claims Investigations” and how they differ in Claims versus Pre-employment screening. During his career, Jonnie has been a guest lecturer at the University of Alabama School of Criminal Justice, and has spoken at seminars sponsored by the NSPII, AWCO and the Workers’ Compensation Association of West Alabama (WCAWA). He has received letters of appreciation from the State of Alabama Office of the Attorney General, as well as several insurance companies, for his work leading to prosecution and/or defense in arson and fraud cases.

### MEMBERSHIPS

Alabama Private Investigators Association (APIA) – Board of Directors, Trustee  
NSPII (National Society of Professional Insurance Investigators (former member & served as the Alabama Chapter President)

Alabama Workers’ Compensation Organization (AWCO)

Montgomery Claims Association (currently inactive)

Mobile Claims Association (currently inactive)